

**Virginia Ryan White Cross-Parts Collaborative
Quality Management Advisory Committee (QMAC) Meeting
Wednesday, May 13, 2026**

- Time:** 9:00am to 12:30pm
Location: [Virtual Meeting via Teams](#)
Invitees: QMAC Members
Goals: Share best practices related to the Virginia Ryan White Quality Improvement activities and discuss strategies to improve the QMAC infrastructure.

Welcome & Introductions – *Juan Pierce* (QMAC Co-chair)

VDH Updates

Camellia Espinal (Quality Management Specialist, VDH)

- Reminders
 - VACAC Statewide Consumer Call is 5/19/26 at 7:00pm
 - Topic: *HIV Cure Research: How Close Are We to a Cure?*
 - Clinical Quality Management (CQM) Plan due 5/31/26
 - Also listed in the GY26 CQM Calendar with the technical assistance link
 - HRSA CQM Plan Review Checklist also linked in the calendar

Cross-Parts Update: Parts A, C, D and F

Lynea Hogan (Quality Management Specialist, VDH)

Part A

- Norfolk TGA
 - Planning Council meetings move to a monthly schedule beginning April 2026.
 - In-person attendance emphasized as a required for quorum under Virginia public meeting requirements.
 - Community Access Committee Community Cookout June 27, 2pm-6pm
 - Strategic Planning & Assessment (SPA) committee is supporting the Triennial Needs Assessment survey with a goal of 300 responses.
 - 4th quarter service utilization not available until May 30th
 - Progress on Integrated plan collaboration
 - Annual Progress Report (APR) due at the end of month
 - Request for proposal is anticipated after the Priority Setting and Resource Allocation (PSRA) process, with a projected September release
- DC EMA
 - Full Notice of Award (NOA) received.
 - Total award: **\$33,257,000** (includes carryover)
 - GY25 APR closeout activities are underway, APR due May 29, 2026.
 - Part A grant is projected to be fully expended with no GY26 carryover request expected.
 - Recipient staff received nine Ryan White Conference acceptance notices: two posters and seven sessions.

- Integrated Plan workgroup and provider “chat and chew” sessions are underway; Submission due June 30, 2026.

Part C

- Mary Washington Healthcare Wellness Program
 - Community testing and education to increase awareness and reduce stigma
 - Partnerships with University of Mary Washington and Germanna Community College
 - Student health event participation.
 - Support groups offered in English and Spanish
 - Quarterly Consumer Advisory and Advocacy Council meetings
 - Reallocated unutilized funds to provide dental exams for patients with the greatest need
 - Current priority: consistency and stability for clients
 - Staffing changes and shortages continue to affect operations
 - Focus on strengthening support group attendance
 - Continued college campus education /testing and World AIDS Day activities
- University of Virginia (+ Part D)
 - Continued patient care to support HIV viral suppression
 - Ongoing efforts to offer patient support groups in a virtual format
 - Health Resources and Services Administration (HRSA) Part D Women, Infant, Children, and Youth (WICY) project focused on youth transfer to adult care
 - Youth Transfer to Adult Care project presentation planned for June 2026
 - Snapshot of Active Clients with HIV Care Continuum goals and percentage YTD
 - Client Engagement:
 - Client Quality Meetings
 - Women’s Support Group
 - Men’s Support Group
 - Client Advisory Board (CAB) meets monthly
 - Nutrition cooking demonstrations (to be scheduled)
 - **NEW:** VDH VACAC Northwest Support Group (to be scheduled)
 - **NEW:** Psychosocial Support Gardening Project
 - Focus on food insecurity and healthy eating
- VCU ID Clinic
 - **Performance Measures (December 2025)**
 - Linkage: 56%
 - Retention: 72%
 - Viral Load Suppression: 89%
 - CAB meeting held in April 2026 with 12-15 participants
 - Two new case managers started in April
 - **Upcoming Events & Initiatives:**
 - Completed GY26 Quality Goals
 - Added cost-sharing assistance performance measure
 - Added testing of care continuum data
 - Updated retention measure to reflect HRSA changes
 - Started aging assessment to better understand client needs

- Viral load suppression (VLS) Quality Improvement Project (QIP) focused on lab transfer documentation
- Quality Management (QM) staff survey assessed knowledge and barriers to participation
- **Service Utilization & GY27 Priorities**
 - March 10: Women and Girls' HIV Awareness and Empowerment Dinner
 - March 14: United Giving Richmond Connections tabling at Diversity Richmond
 - Continued to build Treat and Treat and prevention opportunities
 - NEW: Grand Gamers social support group for adults 50+
 - GY27 goals include VLS QIP, aging survey follow-up, and stronger QM/QI staff engagement

Part F

- INOVA (+Parts C&D)
 - Educational Offerings:
 - Prevention Counseling Series will be offered in person in June
 - Facts: June 16
 - Fundamentals: June 17
 - Waived Rapid: June 18
- VCU – AIDS Education Program
 - Overview of Activities
 - Spring Clinical Scholars program offered in March
 - Provided on-site clinical preceptorships to 7 non-ID prescribers
 - Focused on PrEP, HIV treatment in primary care, testing, and Rapid Start
 - 2026 Case Management Virtual Summit held April 21-22
 - 156 attendees, including 26 from neighboring states
 - Partnered with Minority Health Consortium and DoingItRVA at Henrico Mental Health locations
 - VCU AIDS Education & Training Center (AETC) provided provider education while Minority Health Consortium (MHC) provided testing
 - Hourly Minority AIDS Initiative (MAI) Health Educator position transitioning to full-time
 - HIV & Aging Creating Interprofessional Readiness for Complex and Aging Adults (CIRCAA) cohort #2 graduating this month
 - Graduates include participants from VCU, CCS Drop-In-center, and VHO
 - VCU Center on Aging tentatively agreed to offer 3 scholarships for next cohort
 - Service Utilization Highlights:
 - 508 unduplicated learners reached last quarter
 - 25 programs offered by VCU:
 - Upcoming: Ryan White Foundations of Case Management and Part B Case Management Standards, June 2-3 Richmond

- Upcoming: Motivational Interviewing training for Mt. Rogers Health District
- Tentatively scheduled for June 9; open to SW and other interested areas
- Training Access & Recorded Programs:
 - Cultural Humility/Equity training is housed through VHARCC.com
 - Current federal limitations affect what can be funded through MAAETC
 - Virtual programs are now recorded and housed on VCU's MAAETC page
 - Available recordings include:
 - HIV and Other STI's Overview: Case Management Summit; Benefits 201
 - Clinical Recommendations for HIV and Breastfeeding; HIV and Mental Health

Performance Measures by Funded Service Category and Unified Eligibility Assessment (UEA) Data Update

Tinika McIntosh-Amouzouvi (Lead HIV Care Services Analyst)

- CQM overview refresher
- Performance Measures for GY25 Q4 (April 1, 2025-March 31, 2026)
 - Review of Viral Suppression, Linkage to Care, and Retention in Care data
- Unified Eligibility Plan, Do, Study, Act (PDSA)
 - Model for Improvement, includes PDSA as an iterative method of testing changes on a small scale
 - CDAT staff have used it to connect with agencies to reinforce and streamline processes, as well as find gaps in systems.
 - Also included a spotlight for agencies with error rates under 10% (7 agencies under 5%; 4 agencies under 10% error rate).
- Changes to Provide[®] Enterprise User Management
 - Includes an option to complete training with a certificate; and restricted access for agency UEAs above 15% error rate
- Ryan White Services Report (RSR) Updates
 - VCU SERL, Kim Hunter will support providers through September
 - DISQ team and RW data support available for provider RSR submissions
 - CDAT will assist with preparation of the 2027 submission May-July 2026
- HIV Care Services Website Updates
 - Website update project was to make the public facing pages easier to navigate and user friendly
 - New pages will go live on May 19, 2026
 - Public feedback period will be open for 30 days, closing June 20, 2026
- Reminders
 - Trainings
 - To schedule a Provide or UE training, please use the [Training Request Form!](#)
 - Technical Assistance
 - Unified Eligibility TA sessions
 - UE audit questions – reach out to your auditor!

- TRAIN recorded Provide Trainings available!
- Reminders
 - For Provide access staff updates, please fill out the [user request form](#)

Education Moment – You Said, We Did

Camellia Espinal and Lynea Hogan (Quality Management Specialists, VDH)

- Purpose
 - Status update implemented by the Virginia HIV Care Services CQM program, in GY24, to provide transparency between the CQM program and subrecipients.
 - Used as a best practice to:
 1. Listen to stakeholder feedback.
 2. Review what is currently in place.
 3. Take action on opportunities for improvement.
 4. Report back on actions.
- Review of GY24 CQM Organizational Assessment Results
- Discuss solutions in place
- Discuss new implementations and pending updates
 - QMAC Mentorship program
 - Cross-Parts PowerPoint template to streamline information-sharing
 - Year-round feedback for the CQM plan annual goals and QIP topic selection
 - Option to complete Model for Improvement questions, in place of a fishbone or driver diagram
 - Holding Open Office Hours (REDCap and QIP reports)
 - Root Cause Analysis trainings
 - Pre-recorded orientation videos
 - CQM toolkit

Integrated Plan – Red Ribbon Activity – *Ashley Yocum (HIV Care Services Planner)*

- Review of Virginia Integrated HIV Prevention and Care Services Plan: 2027 – 2031
 - Included revisions based on the Four EHE (Ending the Epidemic) pillars, with a minimum of 3 objectives per pillar
 - Brief Integrated Plan Overview
 - Discuss Goals and Objectives
- Red Ribbon Activity – conducted using polling platform, Menti
 - Questions were based on Pillar 2: Treat people with HIV rapidly and effectively to reach sustained viral suppression.
 - Questions addressed:
 - Outcomes focused on: Rapid linkage to care and retention in care.
 - Needs of long-term survivors age 45+.
 - Collaborating with consumers to promote a representative workforce
- Discussion
 - What types of outcomes were missing?
What would make the Integrated Plan better than the previous versions?
 - How can stakeholders better help meet the goals of the plan?

Break (15 minutes)

Breakout Session – QMAC Subcommittees (45 minutes)

- GY26 Workplan Development and Subcommittee Attendance

Report Out – *QMAC Subcommittee representatives*

- Capacity Building
 - Launch and evaluation of the QMAC Mentorship Program
 - Supplemental orientation training video
- Communications
 - Newsletter continuation with a focus on driving engagement
 - QMAC x VACAC “Living Room”
- Data
 - Collaborate with Communications to create a data best practices compilation with tips and performance measure highlights
- Quality Improvement
 - Review orientation videos and provide feedback
 - Review and improve UEA submission process with CDAT
- VACAC
 - In beta testing for a consumer app to provide events, wellness tools, HIV care resources, and support groups across Virginia

Wrap-up – *Camellia Espinal*

- The unifying theme of the meeting was stakeholder feedback and collaboration. Your input helps the CQM and overall program strive toward continuous quality improvement. There are several channels to provide feedback, please continue to reach out; we appreciate your participation and partnership.

Adjournment – *Juan Pierce* (QMAC co-chair)