

# Virginia Board of Towing and Recovery Operators (BTRO)

January 12, 2010 – 10:30 AM

Department of Motor Vehicles  
Room 119  
2300 West Broad Street  
Richmond, VA 23220

## MEETING AGENDA

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1. Call to order
2. Public Comments
3. Acceptance of meeting minutes, as necessary
4. Chairman's Report
5. Executive Director's Report
6. Presentation by System Automation – Online Renewal Process
7. Virginia Interactive – Online Payment Process
8. Committee Report
  - Licensing and Regulatory Affairs
    - A. Temporary Driver Authorization Documents
    - B. Credit Card Transactions
    - C. Staggered Credentialing Process
9. Discussions/Other Board Actions
10. Additional Public Comments
11. Other Business
12. Next Meeting
13. Adjournment